



Welcome

Solid Waste Collection Schedule

Chowchilla residents are provided with three containers for their waste. The **GREEN** container is for yard clippings, the **BLACK** container is for garbage, and the **BLUE** container is for recyclables. **ALL THREE CONTAINERS** are to be placed curbside on your scheduled day according to the Zone you reside in (see *below*). **For questions or concerns, call Mid Valley Disposal at (559) 237-9425. For commercial accounts, changes in service, container replacement, streets not shown on the map, or billing issues, call the Chowchilla City Hall at 665-8615, ext. 783.** (Newly annexed areas will be addressed on a case-by-case basis.)

MONDAY

All Greenhills subdivisions

TUESDAY

Front, First, Second, Third, Fourth, and the following streets: Alameda, Amador, Calaveras, Califa, Circle, Colusa, Cristen, Danielle, Hospital, Humboldt, Kings, Lake, Mariposa, Michelle, Monterey, Orange, Penny, Riverside, Robertson, Rosehill, Sonoma, Trinity, Ventura, and residences on S. Chowchilla Blvd

WEDNESDAY

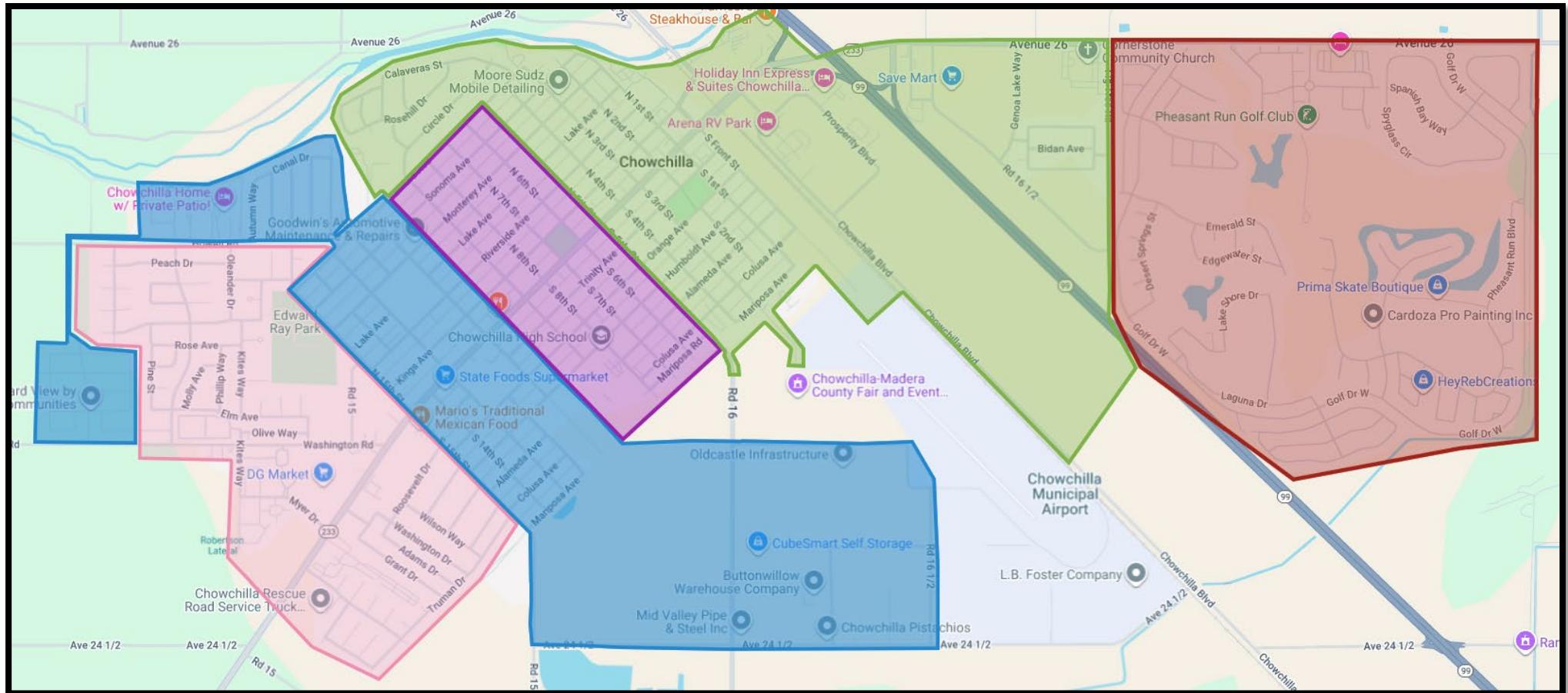
Acacia, Adams, Almond, Birch, Cedar, Cherry Ct, Cherry Way, Chidlaw, Coolidge, Cottonwood, Cypress, Defender, Elm, Englewood, Gill (south of Howell), Grant, Harding, Harrison, Holiday (south of Howell), Hoover, Jackson, Jefferson, Juniper, Kennedy, Kites, Larkin, Lincoln, Madison, Magnolia, Maple, Molly, Monroe, Oak, Oleander, Olive, Palm, Parkridge Ct, Parkridge Dr, Peach, Philip Ct, Philip Way, Pine Ct, Pine St, Pistachio, Plum Ct, Plum Way, Roosevelt, Rose, Santa Cruz Blvd (south of Howell), Spruce, Taft, Truman, Van Buren, Vernal, Walnut, Washington Dr, Willow, and Wilson Way

THURSDAY

Tenth (both sides), Eleventh, Twelfth, Thirteenth, Fourteenth, Fifteenth, and the following streets between Tenth and Fifteenth ONLY: Alameda, Alvarado, Autumn, Blossom, Burnett, Camelia, Canal, Cano, Castro, Charlene, Chestnut, Colusa, Deborah, Dorothy, Flores, Gill (north of Howell), Holiday (north of Howell), Howell, Humboldt, Kearney, Kings, Lake, Mariposa, Mason, Monterey, Orange, Pico, Riley, Riverside, Robertson, Santa Cruz Blvd (north of Howell), Sonoma, Trinity, Victoria

FRIDAY

Fifth (both sides), Sixth, Seventh, Eighth, Ninth, and the following streets: Alameda, Colusa, Humboldt, Kings, Lake, Mariposa, Monterey, Orange, Riverside, Robertson, Sonoma, and Trinity



MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

Solid Waste Collection

Rules & Compliance Issues

CONTAINER REMOVAL FROM PUBLIC STREETS

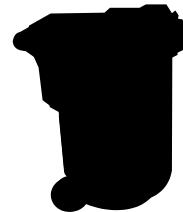
Chowchilla Municipal Code 8.04.020 requires:

- ⇒ The container shall be placed next to the curb **by 6:00 a.m.** on the scheduled day of collection. Where curb and gutter has been constructed, place your container at the edge of the street on the scheduled day of collection.
- ⇒ Please make sure that there is 3 ft. of space between cart and nearest object (vehicle, trailer, etc.)
- ⇒ The container **must** be removed from the street by midnight on the day of collection.
- ⇒ The container **must** be stored behind the front yard. Generally, setting the container behind any portion of the house or garage closest to the street is acceptable.
- ⇒ **Continued violation will result in additional penalties.**

CONTAMINATION OF GREEN WASTE

Chowchilla Municipal Code 8.04.020 prohibits the contamination of green waste:

- ⇒ Green waste is defined as organic yard waste such as lawn trimmings, brush, leaves, and tree trimmings (cut to size). Larger tree trimmings will be accepted if they have been cut not to exceed 4 feet in length or 6 inches in diameter. Palm tree and bamboo trimmings are accepted if they are cut one foot in length (palm leaves not to exceed one square foot).
- ⇒ Trash is NOT acceptable in the green waste container. Trash includes paper, paper boxes, plastic bags (even if containing green waste), plastic containers, metal or glass containers, ceramics, tires, metal articles, paints or other hazardous materials including batteries, large volumes of concrete, dirt, or rocks. These items cause green waste to be classified as contaminated. Recyclables are also NOT acceptable in the green waste container.
- ⇒ Beyond the requirements of the law, contamination of green waste costs the City substantial additional charges at the landfill to clean the green waste. The City of Chowchilla is attempting to keep utility costs down and cannot afford the cost of cleaning green waste - utility revenues are not sufficient. City Ordinance 8.04.020 allows for direct charges to customers who contaminate green waste. The City is encouraging you to take the time and keep the green waste free of trash.
- ⇒ **Continued violation will result in additional penalties.**

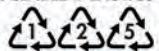


GREEN can – Green Waste		BLACK can - Garbage		BLUE can – Recyclables	
OK	NOT	OK	NOT	OK	NOT
Leaves, Branches Yard Clippings Wood, cut as needed Christmas trees Grass clippings	Plastic Bags Treated Wood Recyclables Garbage, Dirt, Sod Rocks, Concrete	Food, Styrofoam Diapers, Toys Clothing, Furniture Animal Waste Plastic Pools	Computers Monitors TVs, Tires Hazardous Materials Rocks, Concrete	Paper Aluminum Cans Cardboard Glass Plastic	Trash, Diapers Yard Clippings Tires, Batteries, Oil Hazardous Materials Rocks, Concrete

For more specific requirements, call 559-665-3099.



RECYCLING

**MIXED PAPER**CLEAN/FLAT
CARDBOARD
OFFICE PAPER**ALUMINUM & TIN CANS****RECYCLABLE PLASTICS**
BOTTLES AND CONTAINERS
JARS & BOTTLES

* PLEASE BE SURE TO KEEP LIDS CLOSED FOR SERVICE

RECYCLING GUIDE

ORGANICS

**BREADS & GRAINS**

TREE TRIMMINGS

GARDEN CLIPPINGS

UNTREATED WOOD

PASTA & RICE

FOOD SOILED PAPER
SOILED CARDBOARD
COOKED MEAT/POULTRY/FISH**GRASS**

FRUITS

VEGETABLES

EGGSHells

NUTSHELLS

**STYROFOAM**

CLOTHES

PET WASTE

CARPET

TREATED WOOD

HOSE/ROPE

NON RECYCLABLE PLASTIC

PLASTIC BAGS

TOILET PAPER

DIAPERS

TOYS

SHOES

FOIL

MIDVALLEYDISPOSAL.COM 

RECICLAJE

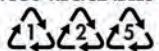
**PAPEL MIXTO**

CARTÓN LIMPIO / PLANO

PAPEL DE OFICINA

ALUMINIO Y ESTAÑO

LATAS

PLÁSTICOS RECICLABLES
BOTELLAS Y CONTENEDORES**VIDRIO**

FRASCOS Y BOTELLAS



ORGANICOS

**PANES Y GRANOS**

RECORTES DE ÁRBOL

RECORTES DE JARDÍN

MADERA NO TRATADA

PAPEL DE ALIMENTOS

CÁSCARAS DE HUEVO Y DE NUEZ

CARNE / AVES / PESCADO COCIDOS

CÉSPED

PASTA

ARROZ

FRUTAS

VEGETALES

**PAPEL DE ALUMINIO**

BOLSAS DE PLÁSTICO

EXCREMENTO DE ANIMAL

PAPEL HIGIENICO

MADERA TRATADA

MANGUERA/CUERDA

PLÁSTICO NO RECICLABLE

ROPA

ALFOMBRA

PAÑALES

JUGUETES

ZAPATOS

UNICEL



*ASEGÚRESE DE MANTENER LAS TAPAS CERRADAS ANTES DEL SERVICIO

MIDVALLEYDISPOSAL.COM 

CITY OF CHOWCHILLA CALIFORNIA



How water & sewer rates are calculated

The types of water and wastewater (sewer) services provided to a property determine how the City of Chowchilla calculates the monthly charges to prepare the monthly Utility billing.



RESIDENTIAL WATER SERVICE – METERED CUSTOMERS

Charges for water consumption by metered residential customers are based on the amount of water used each month and billed by HCF (hundred cubic feet). One hundred cubic feet is equal to 748 gallons. There are two different levels, or tiers, of charges. The TIER ONE charge is calculated at the amount of water used up to 1,800 cubic feet (13,464 gallons). A TIER TWO charge is calculated at the rate for the amount of water used in excess of 1,800 cubic feet. The fixed monthly service connection fee is the cost to provide water service up to the property and is based on the size of the installed meter.



RESIDENTIAL WATER SERVICE – NON-METERED CUSTOMERS

Charges for water consumption by non-metered residential customers are based on a flat rate. Large size properties, duplexes, triplexes, multi-family units, apartments, etc., are charged additional rates per lot size and the number of units/dwellings.



COMMERCIAL WATER SERVICE – METERED CUSTOMERS

Charges for water consumption by metered commercial customers are calculated by the amount of water used each month. A single rate is charged for every 100 cubic feet of water consumed. The fixed monthly service connection fee is the cost to provide water service up to the property and is based on the size of the installed meter.



COMMERCIAL WATER SERVICE – NON-METERED CUSTOMERS

Charges for water consumption by non-metered commercial customers are based on a flat rate multiplied by a variable determined by the type of business operated. For example, a retail store or office building variable is determined by the square foot measurement of the building, whereas the variable for a restaurant is determined by the number of seats in the establishment.



RESIDENTIAL WASTEWATER (SEWER) SERVICE

Monthly wastewater charges for residential customers are based on a flat rate.

COMMERCIAL WASTEWATER (SEWER) METERED SERVICE

Wastewater charges for commercial customers with a water meter are determined by multiplying the monthly cubic feet of metered water usage by a factor that is determined by the type of commercial operation conducted on the property.

CITY OF CHOWCHILLA CALIFORNIA



WATERING REGULATIONS

OUTDOOR WATERING SCHEDULES

Outdoor watering schedules help conserve water during the ongoing drought conditions statewide and maintain safe drinking water service to all customers. There are two outdoor watering seasons: Summer and Winter.

WATERING is PROHIBITED between **10:00 AM and 7:00 PM** every day

For the Second thru Fifth violations within a one-year period, a fee shall be charged (13.04.215)

Summer Season: April 1 – October 31 May water two (2) days per week

Residential, Multi-Family and Commercial Business Properties

Even numbered address [0,2,4,6,8] can only water on Tuesday and Saturday
Odd numbered address [1,3,5,7,9] can only water on Wednesday and Sunday

Schools, Parks & Common Areas (Greenhills Landscaping)

Can only water on Monday and Friday

Winter Season: November 1 – March 31 May water one (1) day per week

Residential, Multi-Family and Commercial Business Properties

Even numbered address [0,2,4,6,8] can only water on Saturday
Odd numbered address [1,3,5,7,9] can only water on Sunday

Schools, Parks & Common Areas (Greenhills Landscaping)

Can only water on Friday

WATERING REGULATIONS

Regulations have been enacted by the Chowchilla City Council to comply with the California State Water Resources Control Board emergency regulations for statewide urban water conservation during the ongoing drought conditions. The City of Chowchilla is obligated to adhere to the Municipal Code and follow legal procedure to issue written warnings and citations with administrative penalty fines for on-going multiple offenses.

- Property residents are **required** to follow the seasonal watering schedule for their automatic irrigation controllers (set times) and for hand-watering (with a shutoff nozzle).
- An open flowing hose is **prohibited** to irrigate landscapes, trees, flowers, lawns, gardens, etc. Property residents must attach and use a shutoff nozzle.

- Excess water is **prohibited** to flow along street gutters more than twenty-five (25) feet from the front of the property.
- Property residents who choose to wash their vehicles are required to attach a shutoff nozzle to the hose and are **prohibited** from using an open flowing hose. It is encouraged to limit the time of washing vehicles.
- Washing parking lots, driveways and sidewalks is **prohibited**.
- Properties are **required** to obtain a Special Water Use Permit from the Public Works Department before draining swimming pools at any time throughout the year. Pool water must be tested by City personnel to ensure there are very little algae growth and no excess chemicals in the water before draining into the wastewater treatment system.

EDUCATION

The City of Chowchilla's Public Works Department strives to educate the community with the established watering rules and regulations. Notices are placed in billings, website, community outreach pages, and fliers. City personnel makes an earnest effort to provide helpful information. Residents are encouraged to visit the City of Chowchilla's Conserving Our Water web page at <https://cityofchowchilla.org/188/Water>

The City is obligated to adhere to the Municipal Code and follow legal procedure to issue written warnings and citations with administrative penalty fines for on-going multiple offenses. A written Administrative Watering Citation "Warning" is always issued with zero penalty fine as a courtesy reminder of the watering rules and regulations. Administrative Watering Citation "Penalty" will impose a penalty fine per violation and will be certified mailed. For ongoing multiple offenses, a flow restrictor may be applied and/or water may be shut off to services.

Many resources can be found on the internet to help guide with the process of setting up an irrigation controller system. Search information for your particular controller brand and model and follow the instructions to set up and operate your irrigation system properly. If you are still unable to make the needed repairs to your irrigation system, please contact a landscape maintenance company to assist you with any questions or concerns regarding your irrigation system.

SPECIAL WATER USE PERMIT

Properties are required year-round to obtain a Special Water Use Permit with a 72-hour notice before:

- Draining a pool - Pool water must be tested by City personnel to ensure there are very little algae growth and no excess chemicals in the water before draining into the wastewater treatment system.
- Watering new lawn or landscaping on additional days/times
- Hosting a car wash event

Contact the Finance Department-Utilities at (559) 665-8615, ext. 783 with 72-hour notice to obtain a Special Water Use Permit application and begin the permit process.

WATER QUALITY AND CONSUMER CONFIDENCE REPORT

The Annual Water Quality Consumer Confidence Report is required by the California State Department of Health Services and is provided to all city water customers. The report summarizes the water quality sampling results for the prior year for all of our water customers. The current version is available on the City of Chowchilla's website at <https://cityofchowchilla.org/188/Water>.

Revised 2025.05

COMMERCIAL WASTEWATER (SEWER) NON-METERED SERVICE

 Wastewater charges for commercial customers without a water meter are based on a fixed rate representing the cost of treating the wastewater discharge multiplied by a variable determined by the type of business operated. For example, a retail store or office building variable is determined by the square foot measurement of the building, whereas the variable for a restaurant is determined by the number of seats in the establishment.

What the charges on the utility bill mean

TOTAL USAGE: The amount of water in cubic feet (100 cubic feet = 743 gallons) that has passed through the meter between the previous reading and the present reading.

SEWER: Cost for what goes down the drain and is processed at the sewage treatment plant.

SEWER BOND: Loan repayment charges for sewage system repairs and construction upgrades.

GARBAGE: Contracted solid waste services that provide curbside pick-up of trash and recycle bins.

STORM DRAIN O/M: Operations and maintenance costs associated with streets drainage.

STORM DRAIN CAPITAL: Funds current and future drainage construction projects.

PENALTY: Charge for late payment of utility bill.

INTEREST: Charge accrued on any past due balance.

RETURNED CHECK FEE: Fee charged for non-sufficient funds and bank stop pays.

WATER DISCONNECT/RECONNECT: Fee charged each time City personnel is sent to turn the water on and off due to non-payment of a utility bill or at a Property owner's requests to shut-off for repairs.

STAND BY SERVICE CHG: Fee charged whenever City is sent to a property after normal business hours.

CITYWIDE SYSTEM UPGRADE: Fee charged for mandated meter installation and upgrade.

Save time – pay online or by phone!

The City of Chowchilla, California gives you access to your account 24 hours a day, 365 days a year. It's a convenient way to pay your bills on your own time – with no waiting!

- Save postage by paying your bill online or by phone.
- Access your updated account instantly.
- View or hear real-time balances, payment amounts, and due dates.
- Enter your information securely through an automated system.

Please note: If you are setting up an online payment, be sure to select a date after the 10th of the month. The utility bill due date is the last business day of each month. Utility bills are processed during the first week of the month, and invoices must be completed before automatic withdrawals can occur.

Call 800-864-7303 today to make your payment over the phone or visit us at www.municipalonlinepayments.com/chowchillaca



CITY OF CHOWCHILLA CALIFORNIA



UTILITIES CUSTOMER INFORMATION

Requirements to Establish Utility Services

- Valid Photo ID
- Rental Agreement or Proof of Ownership
- Completed Application for Utility Services
- Application Fee \$26.00 (New sign-ups without account history)
- Deposit of \$250.00 for Residential Property
- Deposits for Commercial properties can vary

Important Customer Information

- Services are established within 24 hours of the date all required documents are completed and accepted by the Utilities/Finance Department. The customer may be subject to a Stand-By fee of \$85.00 if documents are submitted later than 4 pm, Monday through Friday, and the customer cannot wait 24 hours.
- Deposits will be automatically applied to your account after 12 consecutive months of on-time payments.
- More than two returned checks or rejected credit card payments will place an alert on your account in which checks or credit card payments will no longer be accepted as possible forms of payment. Cash or money order must be used to pay on your account.
- Elderly and Disabled customers in need of assistance with placing garbage/recycle/green waste cans on the curb for pick up can sign up for pack-out service. Please speak to City Representative when signing up for services.
- Customers are provided with three refuse toters. Green for yard waste, blue for recycling, and black/brown for solid waste. All toters must be out for pick up before 6:00 am on your service pickup day. In the event this does not occur, the customer can contact Mid Valley directly for extra pick up at an additional charge. If green or blue toters are contaminated with refuse other than recyclables or yard waste, the driver will not pick up. It will be the customer's responsibility to contact Mid Valley and schedule another pickup at an additional charge, or the customer can separate the garbage accordingly and have it picked up on the next pick up day.

- Blocking City utility devices that would hinder staff from reading the meters can result in additional fees or towing of your vehicle.
- To temporarily stop services for repairs, the customer MUST contact City. City staff will be dispatched to turn services on/off. Charges for this service are \$25.00 for shut off and \$25.00 for turn-on. The customer is prohibited from restoring their own services and will still be charged \$25.00 and may be subject to tampering fees.
- In the event of a hardship, the City may be able to assist and enter into a payment arrangement agreement. This must be done in writing and in person, as verbal agreements will not be honored.
- Closing of accounts must be done so in writing. Customers may obtain the formal closure form at City Hall or the City of Chowchilla website. The City will not terminate services more than ten days prior to signing the closure form.
- Termination of services for non-payment are subject to the following:
 1. A deposit will be required if there is not one on file already
 2. A disconnect/reconnect fee of \$50.00 will be required and paid to re-establish services
 3. Services will be restored to the property before 5 pm if payment is received by 4 pm, Mon. thru Fri.
 4. Payments to restore services must be made at City Hall. **CHECKS WILL NOT BE ACCEPTED**

CMC 13.04.120-TAMPERING WITH CITY WATER SERVICE DEVICES IS ILLEGAL AND CAN RESULT IN ADDITIONAL FEES, FINES, AND POSSIBLE ARREST.
DESTRUCTION OF CITY PROPERTY WHERE YOU RECEIVE THE BENEFIT OF THE SERVICE IS A CRIME, AND COSTS ASSOCIATED WITH THE REPAIR OR REPLACEMENT OF EQUIPMENT ARE THE RESPONSIBILITY OF THE CUSTOMER.

CITY OF CHOWCHILLA

CALIFORNIA



**Join our e-mail list
and get updates once
a week with the latest
news about Chowchilla!**

**Send us your e-mail address to
join our list:**

CommunityOutreach@CityofChowchilla.org

CITY OF CHOWCHILLA

CALIFORNIA



Finance Department
 Chowchilla City Hall
 130 S Second Street
 Chowchilla, CA 93610
 Telephone: (559) 665-8615, ext. 783
 Utilities@cityofchowchilla.org

Application to Start Service

Move-In Date: _____

Account Number (For Finance Dept): _____

Service Address: _____

Mailing Address, if different: _____

Email Address: _____

Primary Phone Number: _____ Cell Phone Number: _____

Personal Information: All applicants must include a copy of your State ID, Driver License or Valid ID

First Name	M.I.	Last Name	Soc. Sec. Number	State ID/DL #	Date of Birth

Emergency Contact: Individual that does not live in household

First Name	M.I.	Last Name	Primary Phone Number	Cell Phone Number

Employer Information:

Employer	Work Phone

Please check:

<input type="checkbox"/>	Owner Occupied *The City of Chowchilla requires copies Proof of ownership before processing this request. Please include copies of applicable documents with your application.
<input type="checkbox"/>	Landlord/Property Manager/Real Estate Agent *The City of Chowchilla requires copies of Property Management agreement before processing this request. Please include copies of applicable documents with your application.
<input type="checkbox"/>	Renter/Lessee *The City of Chowchilla requires copies of Rental or Lease agreement before processing this request. Please include copies of applicable documents with your application.

I understand it is my responsibility to notify the City when service at the above listed service address need to be cancelled. I will remain responsible for all utility services and charges until I have filed an application to stop services. If a stop service form is not received by the City all charges will continue to accumulate on the account until such notice has been received by the city. **Please initial to the left.**

I understand any unpaid bill will become past due after 5:00 pm on the last day of each month. If I am unable to pay the bill, I will contact the Finance department to discuss payment arrangements. **Please initial to the left.**

I understand a late penalty of 10% will be assessed for all payments made after the last day of each month with a 1.5% interest charge for any unpaid balances thereafter. **Please initial to the left.**

I understand, any unpaid past due balance of 60 days or more will be subject to termination of utility services. I also acknowledge and understand upon termination of services, entire past due balance and reconnection fees must be paid in full before services are restored. (CMC Sec. 13.16.60). **Please initial to the left.**

I understand if my account is delinquent, I may be required to pay a deposit to secure the account (CMC Sec. 13.16.050). **Please initial to the left.**

Signature: _____ Printed Name: _____ Date: _____

INFORMATION TO BE COMPLETED BY FINANCE DEPARTMENT:					
RESIDENTIAL & COMMERCIAL SERVICES (Fees subject to change) ONLY APPROXIMATE FEES ARE SHOWN					
Photo ID		Residential Deposit Amount:	\$250.00		Receipt #
Proof of Ownership /Rental		Commercial Deposit Amount:	\$		Receipt #
Water is on:		Balance Transfer	YES	NO	Transfer From Acct #
Has Trash Cans:	YES NO	Bin Size for Commercial	1yd 6yd	2yd 5yd	3yd 4yd
Date Sent to Mid Valley Disposal			Received By:		
Metered Account:	YES NO		Reviewed By:		
Work Order #					
Comments:	APPLICATION FEE \$26.00 <input type="checkbox"/> YES <input type="checkbox"/> NOT APPLICABLE				